

GfK Online Monitor 2010 - Internet Market in Austria

Data basis: GfK Online Monitor 2004 ff. (method see next chart)

76% of Austrians 14+ already make use of the Internet. Looked at in terms both of the present and the past, characteristics of the Internet market are, amongst other things:

- No other medium has experienced such a dynamic development in such a short period of time, neither in Austria nor worldwide.
- Amongst the population group of 14 to 65 year-olds, with 87% being users, the Internet can already be described as a universal medium, and the generations of the under 29 year-olds, about 95% of whom use the Internet, is growing up with the medium.
- After a very emotional initial debate over the new medium, today the Internet, with its central functions of communication, information, and service, has become a more rationally defined medium.
- For the user, the Internet has become an integral part of their life. The new medium has become indispensable in those places, above all, where the Internet can make daily life easier, such as online banking, online shopping, administrative procedures or targeted search for information.



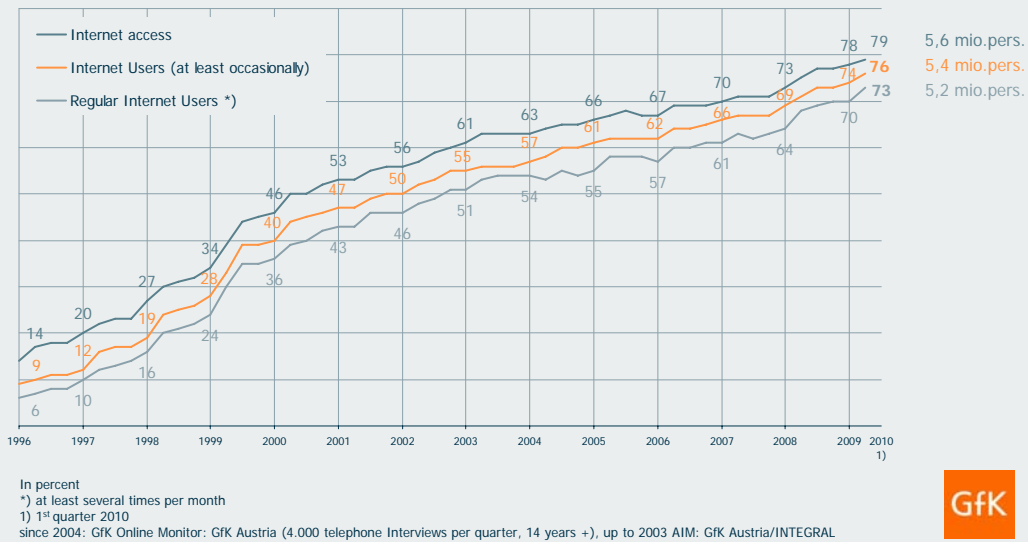
GfK Online Monitor

Client	Own project by GfK Austria, with additional questions exclusively for clients
Execution	Continuous survey, comparable data since 1996 (AIM, GfK Online Monitor 2004 ff.)
Content	Basic data about the Austrian Internet market
Results	The survey is conducted every quarter with the possibility to include additional questions for clients on short notice
Universe	Austrian population 14 years and older
Sampling	Address-Random
Sample size	4.000 interviews per quarter, from 1.000 on exclusive questions
Survey method	By telephone, CATI - Computer Assisted Telephone Interviews



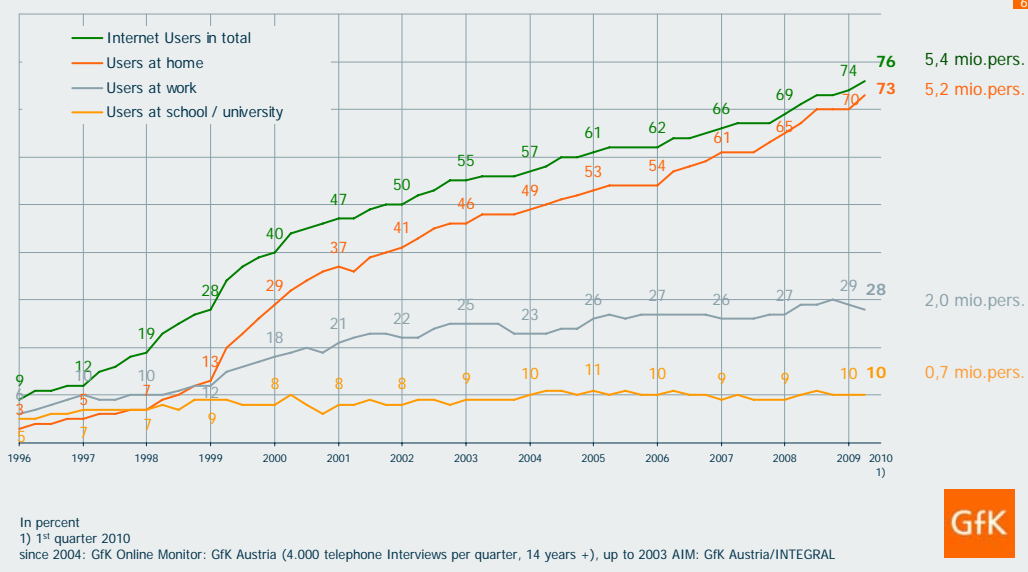
Development of the Austrian Internet Market 1996-2010

Basis: Austrians 14 years and older (7,069.000 persons)



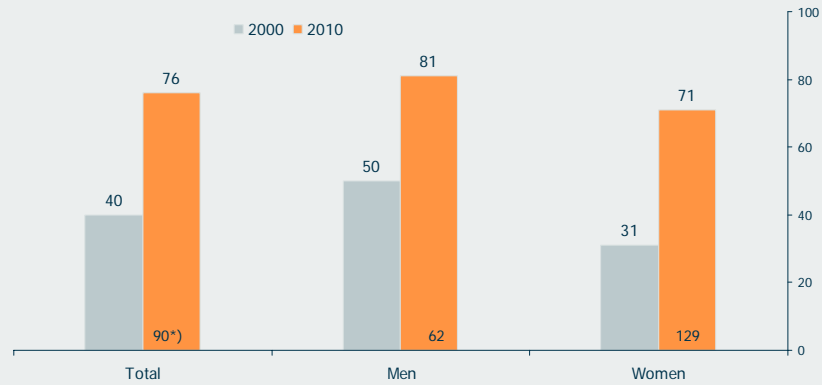
Development of Internet Use in Austria by Location 1996-2010

Basis: Austrians 14 years and older (7,069.000 persons)



Total Internet Use by Sex 2000 vs. 2010

Basis: Austrians 14 years and older (7,069.000 persons)



In percent

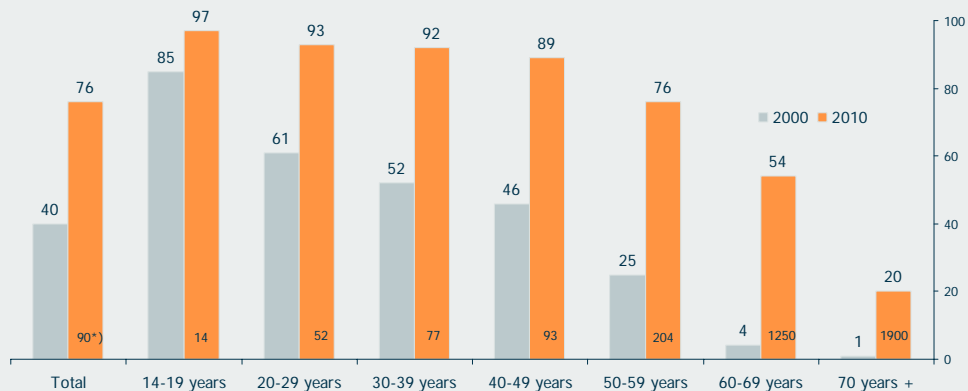
2010: GfK Online Monitor 1st quarter, GfK Austria (4.000 telephone Interviews per quarter, 14 years +), 2000 AIM: GfK Austria/INTEGRAL

*) Increase in percent from 2000 to 2010

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Total Internet Use by Age 2000 vs. 2010

Basis: Austrians 14 years and older (7,069.000 persons)



In percent

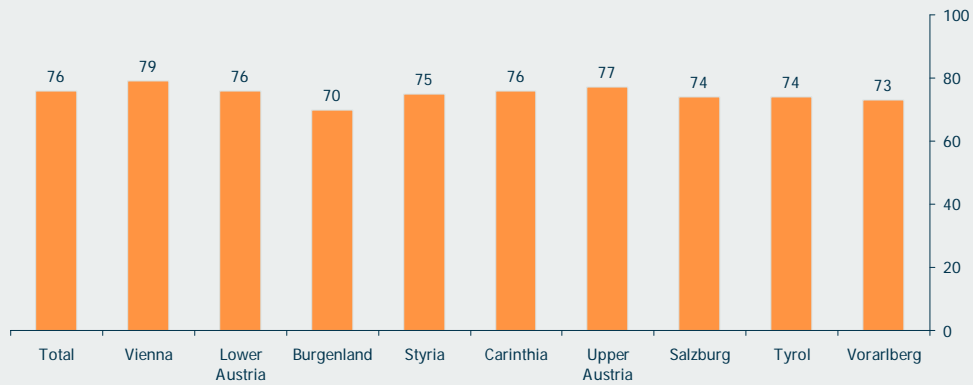
2010: GfK Online Monitor 1st quarter, GfK Austria (4.000 telephone Interviews per quarter, 14 years +), 2000 AIM: GfK Austria/INTEGRAL

*) Increase in percent from 2000 to 2010

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Total Internet Use by Region 2010

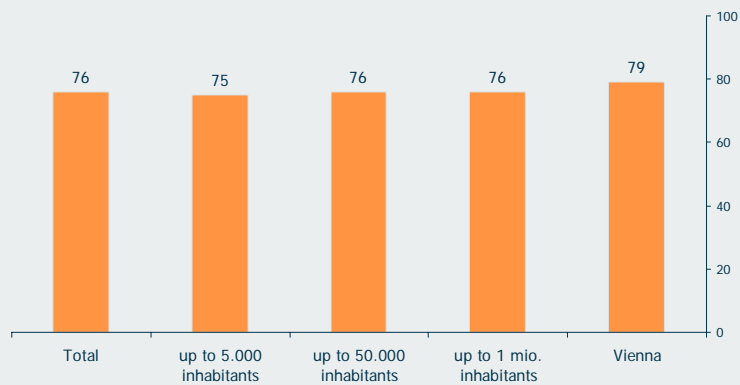
Basis: Austrians 14 years and older (7,069.000 persons)



In percent
2010: GfK Online Monitor 1st quarter, GfK Austria (4.000 telephone Interviews per quarter, 14 years +)



Total Internet Use by Size of Town 2010



In percent
2010: GfK Online Monitor 1st quarter, GfK Austria (4.000 telephone Interviews per quarter, 14 years +)



Structure of Internet Users - by Sex and Age 2000 vs. 2010

	Total Population	Internet User 4 th quarter 2000	Internet User 1 st quarter 2010
male	48	59	52
female	52	41	48
14 - 19 years	10	17	13
20 - 29 years	12	29	15
30 - 39 years	17	25	21
40 - 49 years	20	18	23
50 - 59 years	15	9	15
60 - 69 years	14	2 ^{*)}	10
70 years +	12		3

In percent, ^{*)} 2000: "60 years +"

2010: GfK Online Monitor: GfK Austria (4.000 telephone Interviews per quarter, 14 years +), 2000 AIM: GfK Austria/INTEGRAL



Structure of Internet Users by Education and HH Net Income 2000 vs. 2010

	Total Population	Internet User 4 th quarter 2000	Internet User 1 st quarter 2010
Elementary School	27	22	22
Professional School	48	39	49
Highschool/University	24	37	29
Up to € 1.500,--	20	- ^{*)}	14
Up to € 2.200,--	23	-	22
Over € 2.200,--	40	-	48
n.a.	16	-	16

In percent, ^{*)} no comparable data

2010: GfK Online Monitor: GfK Austria (4.000 telephone Interviews per quarter, 14 years +), 2000 AIM: GfK Austria/INTEGRAL

